

Restaurants and Bars at Grand Palace

Map	BREAKFAST	DESCRIPTION	Open	Close
4	Beach Club	A La Carte - International Cuisine	7:00	10:00
Map	LUNCH	DESCRIPTION	Open	Close
4	Beach Club	A La Carte - International Cuisine	12:00	14:00
Map	DINNER	DESCRIPTION	Open	Close
4	Beach Club	A La Carte - International Cuisine	18:00	21:00
8	Blue Café	Oriental Cuisine	18:00	21:00

9	Asiana	Japanese Cuisine Saturday, Monday, Wednesday (All inclusive)	18:00	21:00
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The dinner will be with Reservation at least one day in advance

Map	BARS	DESCRIPTION	Open	Close
1	Marhaba Bar	Lobby Bar, Alcoholic drinks are with extra charge from midnight	24 hours	
8	Blue Café	Pastry, waffles, Ice Cream, etc	10:00	16:00
7	Squeeze	Juice Bar	10:00	16:00
5	Pool Bar	All Inclusive Drinks	10:00	17:00



If you have any food allergy or intolerance, please contact the Front Office Manager.

All-Inclusive Beverages, including Soft Drinks, Canned Juices, Filter Brewed Coffee, Tea and Local Alcoholic drinks are served by the glass.

All Inclusive and Extra Charge Items are available on all Restaurant and Bar Menus. Supplementary Charges for - Premium and International Alcoholic Drinks, all Alcoholic Drinks after 12 midnight, Room Services, Special Selected Food Items in Restaurants, Special Food Events, Laundry, Beauty treatments and massages.

All Indoor Areas including Restaurants are 'Non Smoking'. Smart Casual Dress code is required for Restaurants, and proper dress in the Lobby Area.

No Cash is accepted at Hotel Outlets, please sign the check, to be charged to your room.

Reservations required for Early Breakfast and Late Dinner one day in advance at the reception

Guest of the Grand Palace can use the tennis Court, the Billiard and the Gym for free.

---For further information, please contact Reception or Guest Relation---

Map	BREAKFAST	DESCRIPTION	Open	Close
1/Spa	Sams's Bar	Late Night & Early Breakfast	02:00	07:00
11/Spa	Shimmer's	A la cart menu	07:30	11:00

Reservations for Excursion meals at the reception until 8pm

Map	LUNCH	DESCRIPTION	Open	Close
7/Spa	Chill Out	Light Sandwiches	12:00	18:00
8/Spa	Mariscos	A la cart menu	12:30	14:30
Sunwing	Biergarten	BBQ lunch	12:30	15:00
Sunwing	Tropical	A la cart menu	12:00	16:00
Sunwing	La Terraza	A la cart menu	12:30	15:00
Sunwing	Crepe&Sweet	Sweets,Ice-cream& Tea Time	11:00	16:00

Map	DINNER	DESCRIPTION	Open	Close
9/Spa	Parilla	Steak House menu	18:30	21:30
8/Spa	Mariscos	Sea Food menu	18:30	21:30
Sunwing	Fino	A la cart menu	19:00	21:30
Sunwing	La Terraza	A la cart Italian menu	18:30	21:00
Sunwing	Los Amigos	A la cart Mexican menu	18:30	21:00
Makadi Mall	Tam Tam	Oriental menu	18:30	21:30
Makadi Mall	Golden Dragon	Chinese menu on Thursdays	18:30	21:30
Makadi Mall	Mumbai	Indian menu on Wednesdays	18:30	21:30
Makadi Mall	Mafia	Italian menu	18:30	21:30

Beverages are not included at Makadi Mall restaurants

Map	EXTRA CHARGE	DESCRIPTION	Open	Close
	In the guest's room	Gourmet Breakfast	7:30	11:30
	In the guest's room	Continental Breakfast	7:30	11:30
	In the guest's room	Oriental Breakfast	7:30	11:30

For reservation, please contact the reception

If you have any food allergy or intolerance, please contact the Front Office Manager

Map	BARS	DESCRIPTION	Open	Close
7/Spa	Chill Out Bar	All Inclusive Beverages	10:00	Midnight
1+2/Spa	Leo's & Sam's Bar	All Inclusive Soft drinks	Midnight	10:00
1+2/Spa	Leo's & Sam's Bar	Extra Charge beverages menu	24 Hours	
Sunwing	Sports Bar	All Inclusive Beverages	18:00	Midnight
Sunwing	Lime Bar	All Inclusive Beverages	10:00	Midnight
Sunwing	Biergarten	All Inclusive Beverages	17:00	21:00
Sunwing	Beach Bar	All Inclusive Beverages	10:00	17:00
Sunwing	Tropical	All Inclusive Beverages	10:00	17:00
Makadi Mall	Sports Bar	Extra Charge beverages menu	10:30	0:30

•All Indoor Areas (Restaurants, Bars, Lobby and Rooms) are Non-Smoking

•All Food and Beverages must be consumed within the Restaurants and Bars.

•Local Alcoholic Drinks - Served by the glass from 10.00 to Midnight

For dinner reservation at the Mall and Sunwing restaurants, please contact the reception

•If you want to reserve your private Double Sunbed on the beach for daily rent 18 Euros including private service, All-inclusive beverage & Snack menu, please contact the recreation team

•Supplementary charges apply for local alcoholic drinks from Midnight to 10.00 Special Cocktails, Imported Alcoholic Drinks, Bottles, Fresh Juices, Espresso/Speciality Coffees, Lobby Bar, special food items in Restaurants, special food events upon request, Laundry, Tennis, Massage and Fitness.

Hygiene and food & drinks safety:

At our resort we do our utmost to maintain hygiene and food and drinks safety. Because of this our operation is continuously supervised and controlled on very regular bases by "CRISTAL – International standards", a certified and registered hygiene inspection company.

Room inventory:

All our guestrooms are fully equipped up to our Red Sea Hotels standard. To prevent unpleasant situations upon check-out we kindly request you to report broken or missing guestroom items well in advance.

For your own safety: For your well-being, we almost daily fumigate the hotel premises to kill mosquitoes. As per fire and safety regulations it is neither allowed to smoke in the hotel rooms nor to use water pipe in the balcony, room or non-designated hotel areas.

Note: Drone is not allowed to use in the hotel territory

SIVA GRAND BEACH

All Inclusive Information

Dear guest,

On behalf of the hotel management we would like to welcome you in our hotel and thank you for choosing Siva Grand Beach as your holiday destination , also we are delighted to provide you with your all inclusive program.

Food

Breakfast

Shams Restaurant from 07:00 to 10:00

Lunch

Shams Restaurant from 12:00 to 15:00

Pizza

Pizza Corner at the Pool from 15:00 to 17:00

Snacks

Sea Star from 12:00 to 15:00

Pool Grill restaurant from 12:00 to 17:00

Blue Terrace ice cream from 13:00 to 15:30

Blue Terrace Crêpe & Waffles from 15:30 to 17:00

Dinner

Shams Restaurant from 18:00 to 21:00

Sea Star Restaurant (pre reservation) from 18:00 to 20:00

Drinks

Bars

Beach House from 10:00 to 17:00

Pool Bar from 10:00 to 17:00

Sea Star restaurant from 10:00 to 22:00

Blue Terrace from 13:00 To 23:00

Siva Lobby Bar from 17:00 to 00:00

Siva Lobby Bar from 00:00 to 10:00 only soft drinks

Note:

The hotel bracelet must be worn on your wrist during the stay. Cash payment is not accepted in the hotel outlets. Please return your keycard and bracelet to the reception upon check-out. Local soft and local alcoholic drinks are all inclusive. Free **WI-FI** is available at the lobby area and the Blue Terrace. (Fresh juices, Mini bar, room service, premium and imported alcoholic drinks are **charged extra**). Safety deposit box in the room is free of charge. The hotel is not responsible for any valuables left outside the safe box . All indoor areas are Non-Smoking areas. We kindly remind you that in all restaurants appropriate clothing must be worn. Sun beds reservation is not allowed . We kindly ask our female guests to pay attention that staying topless at the beach and pool area is prohibited due to the country culture.



All inclusive orange bracelets includes alcoholic				
Map	BREAKFAST	DESCRIPTION	Open	Close
R	FINO	Breakfast Buffet style	07:30	09:30
Map	LUNCH	DESCRIPTION	Open	Close
S	La Terraza	Italian A la Carte menu	12:30	15:00
S	La Terraza	BBQ Lunch	12:30	15:00
B	Crepe & Sweets	Sweets and Ice Cream	11:00	16:00
Spa	Lake Pool & Spa Beach	Section with beverage service	10:00	17:00
Map	DINNER	DESCRIPTION	Open	Close
R	Fino	A la Carte menu (with reservation)	18:30	21:00
S	La Terraza	A la Carte menu Sat,Tues, And Friday (with reservation)	18:30	21:00
O	Mexican	A la Carte menu Sun,Mon,Wed & Thursday (with reservation)	18:30	21:00
Reservation at restaurants from 14:30 to 16:30				
Map	BAR	DESCRIPTION	Open	Close
A	Lobby Bar	Paid Beverages	24 hours	
C	Lime Bar	All Inclusive Beverages	10:00	00:00
p	Sports bar	All Inclusive Beverages	18:00	00:00
q	Show bar	All Inclusive Beverages	18:00	00:00
M	Beer Garden	All Inclusive Beverages	17:00	21:00
L	Beach Bar	All Inclusive Beverages	10:00	17:00
D	Tropical	All Inclusive Beverages	10:00	17:00
Q	Show bar	All Inclusive Beverages	19:00	22:00
	Makadi mall	DESCRIPTION	OPEN	CLOSE
Mall	Mafia	A la Carte menu Every day (Extra charge beverage)	18:30	21:30
Mall	Mumbai	A la Carte Menu Wednesday (Extra charge beverage)	18:30	21:30
Mall	Tam Tam	A la Carte menu Friday,Sunday and Tuesday(Extra charge beverage)	18:30	21:30
Mall	Net Café	A la Carte menu ,Every day	10:30	0:00
Reservation at the lobby from 15:00 to 16:00				
Food Allergies : Please Inform Your Server About Allergies At Any Outlet, Before Ordering				
Room service from 14:00 to 02:00				





POOLS AND BEACH

Please do not reserve sun beds. Towels and personal belongings on unoccupied sun beds will be removed after one hour. Bikini tops are required at swimming pools and the beach. All use of Water Park, Pools and Sea is at your own risk. For use of flow rider please sign disclaimer at the reception desk. We kindly request you to not hang towels or any personal belongings on balcony rails.

Opening Hours

Water slides for Adults from 10:00 Hrs to 13:00 Hrs and from 14:00 Hrs to 16:00

Aqua play for children from 10:00 Hrs to 13:00 Hrs .and from 14:00 till 16:00

Flow rider from 15:00 Hrs to 17:00 Hrs.

(flow rider booking will be one day in advance with recreation team)

Pool and Sea 08.00- 17.30 hours. waves pool from 16:30 Hrs to 17:00 Hrs

RESTAURANTS AND BARS

All food and beverage must be consumed within the restaurants and bars. Please do not take food, beverages, glasses, china ware and cutlery to the rooms or any other areas. No cash is accepted in any outlets except Front Office. Please sign the check to be charged to your room account. For your safety we use purified water for food and beverage preparation and ice cubes. See more information about restaurants and bars on separate information sheet, please make reservation for dinner.

INTERNET

Wifi is available free of charge at the lobby area, please contact the reception desk to get the password

RECEPTION WILL ASSIST YOU WITH :

Medical Services 24 Hours

ATM and Exchange Machine

Contact with Tour Operators

Reception Dial 0 from your room - Available 24 hours a day

Baby's and Children

You will find baby needs (diapers, food, etc) in the Pharmacy close to the Relax pool bar(up the stairs).

Microwave for heating baby food available at at Lobby bar 24 hours. Please ask for the "Barrier Free Walkway" information paper for push and wheel chairs at the reception desk

SUPERMARKET Kalamata Market opens daily from 10.00 till 22.00 hours at the Makadi Mall.

We appreciate the opportunity to serve you during your stay. If you have any questions, requests, comments or needs, please contact our Reception or Guest Relations Team for assistance.

Currency Exchange: you can change the foreign currency from the ATM machine located at the lobby, next to the reception desk , some currencies are not available to change it, please contact the reception desk to help