

Dear guest,

we would like to thank your choosing our hotel for your holiday. Please find below our Hotel and **Royal All Inclusive** program.

Important Information

- Breakfast boxes, also wake up calls for your excursions can be reserved a day before on the Reception (max. till 9.00 p.m.).
- It's forbidden to wear Swimming suites in the restaurants, lobby bar, main - and reception hall. For the Dinner, please wear pleasant clothes. (minimum Trousers and Shirt)
- You can eat in one of our 3 Restaurants (Jack, Rose, Cal), in case of unavailability seats you are free to choose to eat in the titanic palace Restaurants (Cleopatra and Antonio).
- Inviting guests from outside it's only allowed at the Reception Hall (Otherwise, if you want to use the Hotel facilities, this is with a minimum of extra charge).
- The Hotel offers a free transportation with a Shuttle Bus to the New Marina. Please contact the Guest Relation
- You can swim at the Beach & Pool before sunset.
- It's not legitimated to reserve a sun bed around the pool & beach before 8:00 a.m. in the morning
- Please leave your safe box in the room open when you check out. Make sure that you do not forget any valuables.
- Please do not drink too much alcohol. We are not liable to help in your drunkenness.
- **It's not permitted to bring food, plates, glasses or cutlery out of the restaurants.**
- In your departure day, the limit to bring your room key and towel cards to the reception is 12.00 noon.
- For Late Check Out, Kindly check the availability with Reception last day morning. The price is 40 \$ for your room till 18:00 p.m. and 60\$ till 21:00 p.m.

Opening Time for our 3 Restaurants

Breakfast:

Cal: 07:00 a.m. – 10:00 a.m. **only for Adults**

Rose: 07:00 a.m. – 10:00 a.m.

Jack: 07:00 a.m. – 10:00 a.m.

Late breakfast (Oriental): 10:00 a.m. – 12:00

Lunch:

Rose: 12:30 p.m. – 02:30 p.m.

Jack: 12:30 p.m. – 02:00 p.m.

Dinner:

Cal: 6:30 p.m. – 09:00 p.m. **only for Adults**

Rose: 06:00 p.m. – 09:00 p.m.

Jack: 06:30 p.m. – 9:30 p.m. and late dinner 10:00 p.m. - midnight

Opening Time of our Snack Bars:

1. "Pirates" Lobby Bar: Open 24 hours (located on the first floor near to the reception), afternoon tea and snacks from 04:00 p.m. – 06:00 p.m. and late night snacks from midnight till 07:00 a.m.
2. "Captain Inn" Bar: open from 14:00 p.m. – midnight, located on the ground floor beneath the reception, were you can find the Shisha.
3. "Oasis" Pool Bar: open from 10:00 a.m. – sunset, located at the main pool
4. "Sailor's" Beach Bar: open from 10:00 a.m. – sunset, located directly on the beach
5. "Waves" disco Bar: open from 08:30 p.m. – 02:00 a.m. during operating time
6. "China Town" Snack Bar: open from 12:00 noon – 04:00 p.m. during operating time

Medicine & Safety (Tel. Number 8302 & 8460)

1. The Doctor is available 24 hours for you. Please contact the reception in case of emergencies. The clinic is located opposite of the Titanic Conference room on the first floor.
2. Life guards are present for your health and safety around the swimming pool and the marina.
3. Its not allowed smoking Shisha in your room or balcony.

Eat & Drinks

1. Daily fill up of the Mini Bar with Soft Drinks and Water.
2. All Drinks at the Bars and Restaurants will be reserved by dispensers.
3. Children and Adults less than 18 years can't be served with alcoholic drinks and smoking's.
4. VIP Comfort Lounge (only for Guest's with the blue Bracelet).



5. Shisha, imported alcoholic and fresh juices are not a part of the All Inclusive program.
6. There will be a charge for refilling bottles at the dispensers.

Sport & Entertainment

1. Aqua Park: opened at 10:00 a.m. – 06:00 p.m.
2. Tennis & Mini Golf: opened at 7:00 a.m. – 05:00 p.m. by appointment (floodlight extra charge).
3. Game room: opened at 10:00 a.m. – 01:00 a.m. in front of the „Waves” Disco (Billiard and Bowling extra charge).
4. GYM: opened at 09:00 a.m. – 09:00 p.m. (for free) at SPA Center.
5. Kids Club: 7 days a week opened at 10:15 a.m. – 12:30 p.m. & 03:15 p.m. – 05:30 p.m.
6. Internet: stationeries PC in the Game room & Wi-Fi at the main hall (extra charge).
7. The Animation Program is signed around the Pool

Beach & Pool

1. Beach and pool towels are available at the recreation towel house in exchange for your towel card. Please return your used towel at the end of every day, it will be washed and prepared for the next day.
2. Opening times for the Towel houses are from 08:00 a.m. – sunset at the two recreation towel houses.
3. In case of losing your towel card you will be charged with 10 € per card.
4. Diving Center/ Kite School/ Aqua Center (extra charge).
5. There are signs at the beach & pool with our rules.

SPA Center: (Tel. Number 8355)

1. Massage: Only for Adults not less than 18 years old 1 time per stay for 20 Minutes (neck and shoulder) by appointment.
2. Hair Cutter: Only for Ladies 1 time per week (washing, do one's hair and foehn) by appointment.
3. More kinds of Massages: Medicine -, Sport -, Classic Massage, at 10:00 a.m. – 08:00 p.m. (extra charge).
4. Sauna, Steam bath, Turkey bath, Jacuzzi (extra charge).

Attention

1. The Laundry has special kind of washing the clothes hand -, chemical -, gentle cycle. The laundry will be counted, calculated, tax and take it. Also there is an Express Service; the laundry will be clean washed in the same day. The guest can choose a time when the laundry should be ready, but he has to stay in the room due the laundry is ready.
2. Local and International Calls with our Operator (extra charge).
3. Three exchange machines are next to the main hall in the Titanic Palace and in our Shopping Arcade.
4. A Bank is available at 9:30 a.m. – 01:00 a.m. at the end of the Shopping Arcade in the first floor, except Friday and Saturday.
5. In case of losing your all inclusive Bracelet, it will be charged with 10 €.
6. Our opening time for our Jetty/Footbridge at the beach is from 08:00 a.m. – 06.00 p.m.
7. The hotel limousine service is available 24 hours at the main hall to arrange any transportation.

❖ A La Carte Specialized Restaurants

- „Tarboush“: Oriental Specialized at 06:30 p.m. – 08:00 p.m. and 08:30 p.m. – 10:00 p.m. in front of the Kids club
 „Little Italy“: Italian Specialized at 06:30 p.m. – 08:00 p.m. and 08:30 p.m. – 10:00 p.m. next to Kids club
 „China Town“: Chinese Specialized at 06:30 p.m. – 08:00 p.m. and 08:30 p.m. – 10:00 p.m. next to the Restaurant „Cal“
 „Seafood Restaurant“: Fish Specialized at 06:30 p.m. – 08:00 p.m. and 08:30 p.m. – 10:00 p.m. at the Beach

THESE RESTAURANTS CAN BE RESERVED WITH OUR GUEST RELATION (BESIDE THE RECEPTION), IN CASE OF AVAILABILITY. ONE TIME PER WEEK YOU CAN CHOOSE ONE OF OUR A LA CARTE RESTAURANTS.

❖ Important telephone Numbers:

Telephone Operator: 0
Clinic: 8460

Reception: 8302
Housekeeping: 8321
Spa Centre: 8355

Guest Relation: 8316
Taxi: 8453