

ALL INCLUSIVE /English

Dear Guest,

TIA Heights Makadi Bay Management would like to welcome you and wish you a very pleasant stay. At check-in you will receive your all-inclusive pass bracelet, please keep it on at all times to be able to receive all your privileges. Before each order kindly show your bracelet to the service staff to avoid any confusion.

**All beverages will be served in glasses.**

**Non-alcoholic Beverages** include all soft drinks like Pepsi, Mirinda, 7-up, Soda, , tea and coffee.

**Alcoholic beverages** include local beer, local wine (White, Rose and Red) & local spirits (Vodka, Rum, Whisky, Gin and Brandy).

All Inclusive privileges are personalized (Just for your self), not for other friends or family members.

**Other Charged Services:**

- Transportation to/from Hurghada by the hotel's shuttle bus & Car rental.
- Sauna & Massage services. -Usage of Conference Rooms. - Room Service, Laundry.
- Internet café. - Fresh Juices - MovenPick Ice Cream.
- Mini Golf, Tennis, Billiards, Horseback Riding, Camel Excursions, Water Sports & Diving.
- Health club – Drinks and snacks.

**All Inclusive Main Restaurants :**

**Aladdin Restaurant (Ground Floor).**

Breakfast 07:00 - 10:00 AM  
Lunch 1.00 to 3.00 PM  
Dinner 7:00 – 10:00 PM  
Kids buffet lunch at 12:30  
Kids buffet dinner at 18:30

**Caravan Restaurant (at the Beach).**

-Continental breakfast 10:00-12:00  
-Light Lunch 13:00 to 15:00 PM.  
-Snacks 16:00 to 18:00 PM.

-Coffee Break with English Cake at the Dockers bar Terrace from 16:00 until 18:00 pm.

**All Inclusive Bars:**

DOLPHIN BAR	(AT THE LOBBY)	FROM 10:00 AM	TO 00:00 AM
POOL BAR	(AT THE POOL)	FROM 10:00 AM	TO 06:00 PM.
CARAVAN BAR	(AT THE BEACH)	FROM 10:00 AM	TO 06:00 PM.
DOCKERS BAR	(AT THE LOBBY)	FROM 06:00 PM	TO 00:00 AM.

**Check Out is at 12:00 Noon.** Staying in the room after 12:00 noon is possible according to the hotel availability, and will be against extra charge, please contact reception to arrange all necessary details.

**Health club open at 08:00 am closes at 19:00 pm.**

**Animation Day Program** From 10:00 till 12:30 and From 15:00 till 17:00 (sports activities and kids club)

**Animation Evening Program**

- 1-kids disco and kids cinema from 19:30 till 21:30 (at the Dockers bar at the lobby).**
- 2-live singer and animation show from 20:30 till 23:30 at the beach.**
- 3-Disco Time from 23:00 till 03:00 am at the upper lobby The Boiler Room).**

**Guest room linen**

Kindly leave hotel Towels, Pillows & Blankets in the room while going to excursion in order to keep it in good state for usage. Special pillows for excursions are available at Reception (free usage).

**Lost Room key:** In case you lose your room card, you will be charged the amount of 50 L.E.

**Lost Beach Towel:** In case you lose Beach Towel, you will be charged the amount of 100 LE.

**Lost Safe Box Key:** In case you lose Safe Deposit Box, you will be charged the amount of 1200 LE.

**Dear Guest, SWIMMING SUIT IS MANDATORY WHILE USING THE POOL FOR HYGIENE.**

**For your own comfort, mosquito fumigation is held twice a day at sunrise and sunset.**

We thank you and wish you a pleasant stay with us  
Hotel Management