

PrimaSol Titanic Resort & Aqua Park

8km South of Hurghada Airport – Hurghada / Egyptian

Tel.: +20 10 340 88 900/1/2/3/4/5

FAX: +20 10 340 89 09

Air-conditioning

It can be controlled from your room. To get the air-conditioning working, please place the power saver card attached to the key ring into the switch next to the room door.

Animation & sports

A variety of sports and entertainment awaits you! Your animation team would like to inform you about our sport and activities, which are included in our „All-inclusive“ program and about our available different sport courses. Please check the info table with our daily program for aerobics to shows.

All- inclusive – bracelet

On arrival you receive an all-inclusive bracelet. Please wear it during the duration of your stay; this will make it easier for our staff to recognize you as a hotel guest.

Bars

With our All-inclusive offer, all local alcoholic and soft drinks are available from 10.00 AM to 00:30 AM at our bars. Please take note of the following times:

	Summer time (01/05 – 31/10)	winter time (01/11 – 30/04)
Poolbar	09:00 – 00:30	09:00 – 17:00
Lobbybar	09:00 – 00:30	09:00 – 00:30
Admiral Disco	20:00 – 00:00	
Beach Bar Ali Baba	09:00 – 17:00	09:00 – 17:00
Captain Smith Bar	24 Hours	24 Hours (against payment)

Bazaar

The bazaars are located in the entrance area of the hotel, close to the Reception, and in the Aqua Park, near the lockers. Opening times are displayed at each shop.

Beach towels

Please return your beach-/swimming towel to the stand where it was given and get your towel card back.

Bus transport

The time table of your shuttle bus to Ali Baba Beach please find next to the Reception.

Car rent

Please contact the “Rent a Car” service for renting prices.

Departure

On departure please leave your room by 12:00 AM and remember to hand over the key, towel cards and All-inclusive bracelet to the Reception, as well as settling your account.

Doctor/Pharmacy

The Doctor can be reached 24 hours through the Reception. Pharmacies are situated in Hurghada. If you have urgent needs after arrival, please contact our Reception.

Dress code

Please do not enter the Restaurant for Lunch & Dinner with shorts (smart casual). In general no swimwear is allowed in the Restaurant.

Electricity & voltage

The voltage at the hotel is 220V. When you enter the room, please place your key tag in the switch next to the room door.

Environment

Please take your spray cans with you on leaving, as it can be disposed of better in Europe. Please deposit the reusable hard plastic glasses on the collection points available in our resort. Please save water.

Excursions

A big variety of excursions are offered as well as the consulting hours on the info board of your tour leader. If you have any questions please contact the Reception.

Food & Drinks

The opening times of our Restaurants are as follow:

		Summer time	Winter time
Breakfast	Ritz Restaurant	07:00 – 10:00	07:00 – 10:00
Late breakfast	Poolbar	10:00 – 11:00	10:00 – 11:00
Lunch	Ritz Restaurant	12:30 – 14:30	12:30 – 14:30
Lunch Snack	Pool bar	12:30 – 16:00	12:30 – 16:00
Coffee & Cake	Lobby bar	16:00 – 17:00	16:00 – 17:00
Children´s meal	Ritz Restaurant	17:45 – 18:15	17:00 – 17:30
Dinner	Ritz Restaurant	18:30 – 22:00	18:30 – 22:00
Late Dinner	Ritz Restaurant	22:15 – 23:15	22:15 – 23:15

Please do not take food from the Restaurants with you!

Insects

Insect fogging has to take place with sunrise and sunset as per the environment law requirement.

Laundry

We offer a laundry service at our hotel. Please take note of the price and schedule for collection from our Laundry list, which you can find in the cupboard. Please contact the Housekeeping for a Laundry bag.

Lunchbox

A lunchbox for your excursions can be ordered for the next day at the Reception before 7:00 PM to be collected before departure from the Reception.

Massage

Please book your massage direct at the Fitness centre; prices and opening times are displayed at the Fitness centre.

Money exchange

To change money, a Bank is located next to the Reception. Opening times are displayed at the Bank board.

Pool

All pools can be used:

	Summer time	winter time
Aqua Park Pools & Water Slides	10:00 – 18:00	10:00 – 17:00
Children Pools	10:00 – 18:00	10:00 – 17:00
Hotel Swimming Pool	10:00 – 19:00	10:00 – 17:00

PrimaKids Club

Our children guests from 4 to 12 years are taken care of by the Children´s Animators. Dinner is served and supervised by a Children Animator in the main restaurant.

Questionnaire

Please take a bit of time and complete the questionnaire on the day of your departure and place it in the questionnaire box next to the Reception, as we would like to know if you have enjoyed your stay with us and how we can improve ourselves.

Telephone and FAX

Contact the telephone operator by dialing "0". The operator can send faxes.

TV

SAT-TV is provided in your room. Please find the channel list next to your TV.

Wake-up call

Please contact the Operator on "0" for a wake-up call.

**The PrimaSol Team wishes you a nice and relaxed holiday at
PrimaSol Titanic Resort & Aqua Park**